

Ivan Arriola

(973) 727-1014 • navis462@outlook.com • <https://www.linkedin.com/in/i-arriola/> • github.com/ivan926/scripts/tree/master/bash

EDUCATION

Brigham Young University College of Physical and Mathematical Sciences	December 2026
Bachelor of Science: Computer Science, Emphasis in Software engineering	Provo, UT
▪ SHPE member (Society of Hispanic Engineers) ▪ BYU Cybersecurity club member ▪ Data structures, web programming, Android programming, software design, systems programming, networking	

SKILLS

C++, Java, Bash, JavaScript, HTML, CSS, Android, Python, SQL, PowerShell

EXPERIENCE

BYU Office of Information Technology	September 2025
<i>Incoming SOC analyst</i>	Provo, UT

- Monitor and triage security events using tools such as CrowdStrike, Splunk, and Microsoft Defender

Kenvue (Johnson & Johnson)	May 2025-Aug 2025
<i>Security Applications Intern</i>	Summit, NJ

- Built a script that pulled data from the Akamai WAF API and powered a custom dashboard for teams without platform access.

Church Of Jesus Christ Of Latter-day Saints	April 2025-Aug 2025
<i>Security Operations Center Intern</i>	Riverton, UT

- Monitored and triaged security events using tools such as CrowdStrike, Splunk, and Microsoft Defender, following established runbooks and the PICERL (Incident Response) framework.
- Responded to and escalated incidents through ServiceNow, ensuring timely remediation and documentation of events, incidents, and threats across endpoints and networks.
- Gained hands-on experience with ticketing and workflows within a SOC environment.

Kenvue (Johnson & Johnson)	May 2024-Aug 2024
<i>End user compute Intern</i>	Skillman, NJ

- Led a collaborative session with the EUC team to define the optimal user experience for our internal web pages
- Collected research and utilized a variety of functions in excel in order to derive insights to determine potential users for a pilot program
- Assessed migrating Apple device management from JAMF to Microsoft Intune for consolidation.

BYU Office of Information Technology	Sep 2023-Present
<i>End-user engineer</i>	Provo, UT

- Automated 10 application deployments, reducing total manual installation to only 4
- Created a system to check over 25 automatic deployments
- Trained 2 new students on how to use MAM/MDM platform JAMF

MTC Provo	Sep 2020-Jan 2023
<i>System administrator</i>	Provo, UT

- Played a role in migrating from SCCM/MEM enterprise to MS Intune cloud service
- Deployed applications using MDM/MAM MS Intune cloud service
- Performed maintenance, and tier 2 troubleshooting issues of over 500 devices on campus, while only being 1 member of a team of once 5 for 6 months
- Received new devices, added new devices to inventory and oversaw movement of all laptops, desktops, phones, and tablets worth over at least 100,000 dollars
- Interfaced with 10 VIP's being directors weekly and resolved issues within 24 hours
- Exported tens of thousands of devices from JIRA to a new inventory tracking software called Reftab
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SKILLS/INTERESTS/ACHIEVEMENTS/ABILITIES

- I have 5 certifications, Linux TestOut, Network TestOut, Security TestOut, windows server TestOut, MS Excel 2019
- In progress cloud practitioner, Security+